



# sustainability THROUGH SAFETY<sup>®</sup>

For the future, not just for now.



2020 Sustainability Report



# To create a safe, healthy and sustainable world

Bunzl Greenham intend to source and distribute the best products for our customers, while simultaneously working to protect our environment, secure our supply chain and promote the wellbeing of the global community in which we operate.

We are committed to reducing our impact on the environment by considering our actions and working with customers and suppliers to develop and implement solutions. Being ISO 14001 accredited (an international standard for design and implementation of effective environmental management systems) and an active member of the Supply Chain Sustainability School shows our long-standing commitment to being an environmentally conscious business.





**We conducted a major environmental impacts review across our business and found our biggest impacts to be;**

Fuel consumption related to transport of products to customers

On-site energy consumption

On-site waste management (transit and supply chain packaging)

# Areas of Focus

*Reduce our reliance on single-use plastic in our warehouse operations*

*Collaborate with customers to provide a more efficient, lower carbon service and offset the remaining emissions*

*Continuously improve employee and customer understanding of the importance of considering our environmental impact*

*Introduce a visual indicator of product sustainability across our core range*

*Establish collaborative solutions to environmental problems*

# At Greenham, we see sustainability in **3** forms

## *Planet, People and Sustainability Through Safety*

### Planet

**Read more**

page 6

- Sustainability Policy
- Waste Management
- Carbon Footprint
- Water
- Fuel Consumption
- Energy Consumption

### People

**Read more**

page 14

- Charity Partnership
- Personal Support
- Professional Development
- Diversity and Inclusion

### Sustainability Through Safety

**Read more**

page 23

- Carbon Offset
- Sustainable Products

# PLANET

# Sustainability Policy

Our vision for a clean, safe and sustainable world becomes reality by developing projects that aim to reduce the use of natural resources, adopt energy efficient technologies and highlight innovative solutions that add value for our clients, communities and the planet.

In 2015, Bunzl Greenham became a member of the Supply Chain Sustainability School. Joining the school has enabled us to access resources and create learning pathways for our teams to support our customers with greater knowledge and understanding.



Bunzl is proud to be included on FTSE4Good and Ethibel indices as it shows our continued commitment to sustainability.

The FTSE4Good Index is a series of ethical stock market indices, started in 2001, that includes companies operating in line with certain environmental, social and governance (ESG) criteria. The index uses over 300 data points to assess companies performance across ESG practices, which allows responsible investors to understand a company's management of ESG issues.

The Ethibel Sustainability Index measures the relevance of a company's commitments, the efficiency of their managerial systems, their ability to manage risks and their performance on all ESG responsibility factors. The assessment is built on 3 pillars, leadership, implementation and results. To be included on both indices shows that we see value in taking responsibility for our ESG practices

## ISO 14001

Bunzl Greenham has held ISO 14001 Environmental Management System since 2006 which is approved by NQA, a UKAS accredited company. We actively train our staff to understand their impact on the environment and implement positive changes. We encourage employees to review their work activities and identify small changes that can result in a meaningful reduction in our overall environmental impact. Additionally, we hold ISO 9001 and OHSAS 18001, soon to be ISO 45001 once our current accreditation expires in line with legislation changes.



ISO 14001

ENVIRONMENTAL  
MANAGEMENT



ISO 9001

QUALITY  
MANAGEMENT



OHSAS 18001

HEALTH  
& SAFETY  
MANAGEMENT

Want to know more about the supply chain school?



Find out by [clicking here](#)

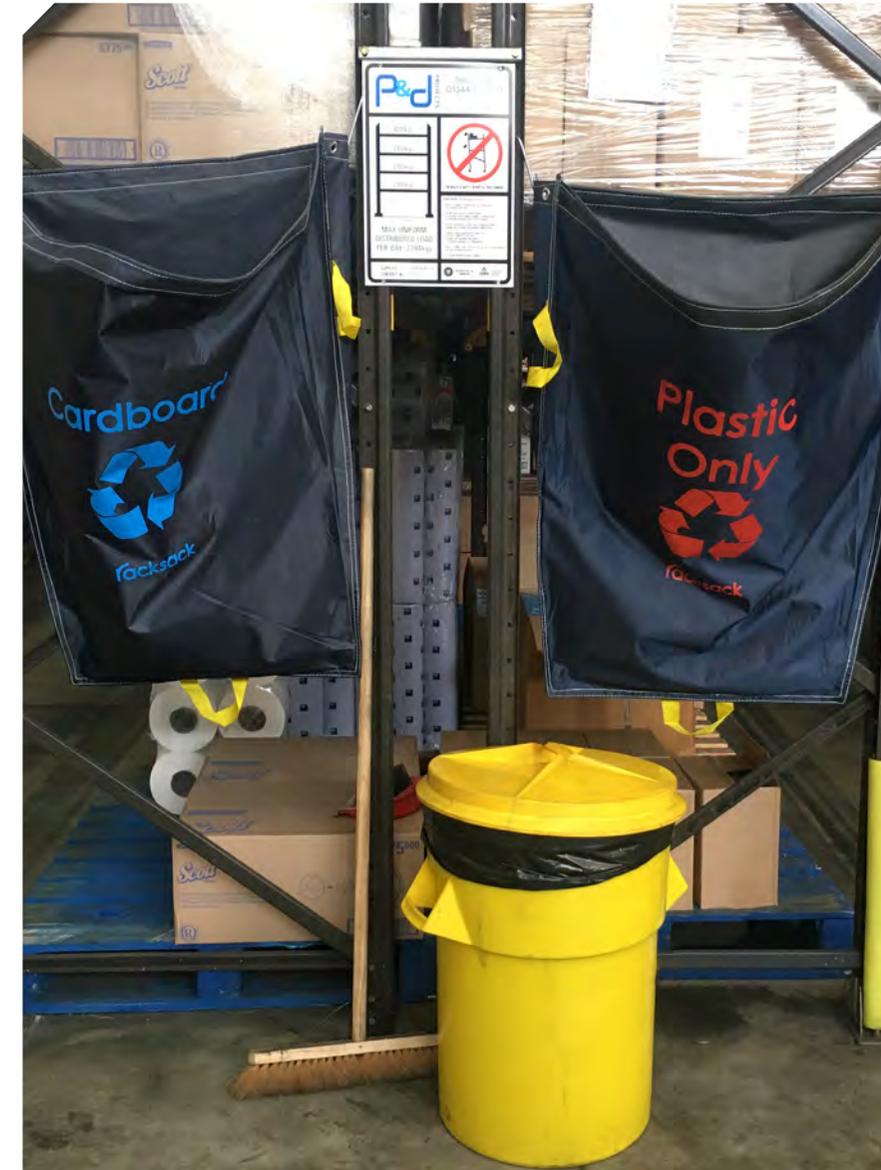
# Waste Management

We actively work with customers and suppliers to promote waste reduction through the elimination of transit packaging. The company seeks to identify opportunities to substitute to more environmentally friendly packaging with new developments in materials; most recently we have been reviewing the packaging across our Exclusive Brand product categories to find ways to minimise single-use plastic packaging (including swing tickets and the plastic slip) where possible but continue to supply products with all the necessary information and in good condition. We also make use of inbound packaging for outbound deliveries so fewer new boxes are required.

In 2020, we diverted 97% of our waste from landfill and we bale all of our plastic and cardboard waste to be recycled. We are continually looking for better ways to prevent waste from going to landfill. Bunzl Greenham have been offering our customers a PPE Recycling service to ensure their old PPE is diverted from landfill since 2017. In 2020, we sent 13.6 tonnes of retired PPE to be securely destroyed and used as refuse-derived-fuel.

We also work with Community Wood Recycling (CWR), who collect our wooden pallets for reuse and recycling. CWR work to support the circular economy by taking disused wood and finding the most appropriate route for the material, either upcycling the wood into new products, processing it into firewood or recycling it into woodchip. This way, all of the wood collected is able to re-enter the supply chain. As well as saving resources, the CWR scheme helps change lives too; in 2019 they provided training and work opportunities for over 850 local unemployed people and created 238 jobs. Over the course of 2020, CWR rescued 69 tonnes of Greenham's waste wood, which supported the creation of 1 paid job and the training of 1.4 people.

As a group, Bunzl Plc makes stock donations throughout the year, which prevents retired lines from going to waste. At Greenham, these donations are made to local causes, where it can help to support charities near our Service Centres. In 2020, stock donations were made to a number of charities including the RSPCA and homeless charities St Mungo's and Crawley Open House.



Want to know more? [Click Here](#) to read our *Impact Report from Community Wood Recycling*"



# Carbon Footprint

At Bunzl Greenham, our total Scope 1 & 2 emissions have fallen by

**37.6%↓** since 2017.



The majority of our Scope 1 emissions come from fuel used for our commercial and company vehicles, however, this has fallen year-on-year since 2017. We are working on ways we can continue to drive emissions reduction throughout our operations, some of which are detailed on pages 12 & 13.

Carbon emission  
intensity fell

**8.9%↓**  
from 2019-2020



# Carbon Footprint

	RY 2020	RY 2019	RY 2018
<b>tonnes CO<sub>2</sub></b>			
<b>Scope 1</b>	1,477	1,761	1,760
<b>Annual Change</b>	-16.1%	0.0%	-10.0%
<b>Scope 2</b>	616	761	846
<b>Annual Change</b>	-19.1%	-10.0%	-39.5%
<b>Total Scope 1 &amp; 2</b>	2,093	2,522	2,606
<b>Annual change</b>	-17.0%	-3.3%	-22.3%
<b>Energy Consumption (kWh/1000)</b>	2,639	2,980	1,533
<b>Emissions Intensity (tonnes CO<sub>2</sub>/£m revenue)</b>	12	17	18

Planet

People

Sustainable Solutions

## What is Scope 1 & Scope 2?

### Scope 1

All Direct Emissions from the activities of an organisation or under their control: including fuel combustion on-site such as gas boilers, fleet vehicles and air-conditioning leaks.

### Scope 2

Indirect Emissions from electricity purchased and used by an organisation. Emissions are created during the production of the energy and eventually used by the organisation.

## A Wider Impact

At Bunzl Greenham, we can inform customers of the CO<sub>2</sub> emissions associated with their deliveries using our CO<sub>2</sub> Delivery Calculator. With this tool, we can help customers find Sustainability Through Safety, by monitoring these emissions and creating smarter ordering profiles to reduce them. This also enables us to show customers monthly changes in our emissions intensity.

# |Water



Our use of water is primarily confined to workplace cleaning and hygiene purposes. As such, our direct water use and related emissions are minimal but we continue to install dual flush toilets in new facilities and retrofit Cistermiser and Hippo Bricks.

An area we can make a difference is through the products we offer. Bunzl Greenham have a range of solutions that ensure water is only used when it is needed at point-of-use and a number of safety products that use less water over their life cycle. Examples include; Pulsar workwear, uvex earplugs, Cleanline Chlorine Tablets and the Cleanline Concentrate ranges.

# Fuel Consumption

Our fuel consumption has fallen 44.4% since 2011, seeing a 13.2% reduction from 2019, due to changes in customer behaviour and the use of telematics. We utilise a vehicle telematics and route optimisation system called Verizon Connect throughout our fleet to plan efficient delivery routes.

Bunzl Greenham works with customers to create smarter ordering profiles by minimising the number of small orders placed, which aids the reduction of CO<sub>2</sub> emissions associated with our deliveries. The vehicle telematics enable us to rank drivers' in order of fuel efficiency, which we then use to encourage more efficient driving through financial incentives. We have also seen an increase in fuel efficiency as a result of driver training and in-cab driving feedback to improve our drivers' driving styles and behaviour.

We regularly renew our fleet to ensure our operations continue to make use of improvements in emissions and efficiency technology. In some cases, we now use third party carriers for deliveries where it is more cost-effective, whilst continuing to invest in innovative ways we can reduce our fuel consumption. We now have two 18 tonne HGVs fitted with solar film matting to power the tail lift and in-cab comforts, which removes the need for the vehicle to be kept idling when making a delivery. This solar film matting could help us see a 5% improvement in fuel economy, lowering CO<sub>2</sub> emissions by up to 4 tonnes per vehicle each year (figures from Trailer).

**44.4%** ↓ decrease in fuel  
consumption  
since 2011



**verizon**  
**connect**

# Energy Consumption

We have seen a reduction in gas and electric consumption with a 31.6% overall reduction from 2011 to 2020. Across our Service Centres, we have continued to implement measures that reduce electricity consumption including the installation of LED lighting with PIR sensors to minimise electricity usage where there is sufficient time left on the building lease. We also work to make sure our new Service Centres make the most of natural light and meet higher energy efficiency standards. At Service Centres now fitted with LEDs, we have seen a 50% reduction in electricity consumption.

We are required to report the emissions from our electricity (Scope 2, pg 10) based on the average energy mix in the UK national grid, however, we buy renewable electricity with guaranteed origin which means we are also able to report on the actual emissions from our supplier. Our 100% renewable-sourced electricity comes from a mix of solar, wind, hydroelectric and bioenergy at 0g CO<sub>2</sub> per kWh!

Scope 2	Location-Based	Market-Based
Electricity (tonnes CO <sub>2</sub> )	616	0

# 31.6% ↓

reduction in gas  
and electricity  
consumption  
since 2011



Greenham London  
Service Centre Roof



# PEOPLE

# Values

At Bunzl Greenham, our core values underpin the way our people work together.



As **collaborators**, we work together, succeed together and celebrate together.

This means that we are always looking for opportunities to work with colleagues to accomplish team aims. We actively support and respect one another, which helps with individual development. We make sure every voice is heard, with engaged shared thinking and equal participation.



By being **customer focused**, we always deliver an outstanding experience.

The actions that we take are always best for the customer, even if they are not the easiest, quickest or most convenient for us. We take steps to exceed our customer's expectations, going above and beyond at every opportunity.



As **pioneers**, we think differently and think big.

Embracing change, we lead on all new products, systems and services, understanding their value and committing to delivering results. We inspire people by supporting and developing their thinking and ability. We challenge the norm and constantly seek out innovation to benefit our business and customers. We continuously seek opportunities to grow and develop ourselves.



With **sustainability** at the forefront, we think for the future, not just for now.

We care about our environment and ensure that the decisions we take always support this. We work towards the common goal of reducing our impact on the environment in an ethical and socially responsible manner by always considering more sustainable choices. We know that every decision, no matter how small, contributes to our environmental footprint.



Always **devoted**, we show passion & determination on our journey.

We whole-heartedly believe in the ethos, values and vision of the company and ensure that everything we do positively contributes towards these. We consistently demonstrate passion and dedication to every task undertaken, applying flexibility, resilience and tenaciousness. We are proud ambassadors of the business and continually strive to inspire others to make this a great place to work.

# Charity Partnership

Bunzl Greenham have been partnered with Mates in Mind for 2 years, choosing to support their people and their cause. 3 out of 5 employees experience mental health issues because of work, we believe this needs to change.

Mates in Mind is a leading UK charity that enables employers to improve their workforces' mental health. They do this by providing the skills, clarity and confidence to employers on how to raise awareness, improve understanding and address the stigma of mental health.

Working alongside their partners, sector leaders and a growing community of supporters, their work is delivering effective change across construction related industries and more widely. Mates in Mind bring insight and expertise that is improving the understanding of mental health across hundreds of workplaces. Importantly, their approach enables individuals to understand how, when and where they can get support.

Mates in Mind work with organisations to develop sustainable, mentally healthy workplaces. They help companies create, communicate and deliver a coherent and holistic approach to mental health & wellbeing by raising awareness and understanding of mental health and mental ill-health; and breaking the silence and stigma by promoting cultures of positive wellbeing throughout the industry.



## Paris Forrester

Mates In Mind

*'As 2020 was a very challenging year the donations provided from Bunzl Greenham were a vital lifeline for the charity and enabled us develop COVID resources, training workshops and webinars. We paid particular attention to reaching small business that wouldn't otherwise be able to access additional support and content externally. We're able to support 135 new organisations of which 83% were SME's.'*

Total donations over our 2 year partnership, comes to over

# £13,000

# Community

At Bunzl Greenham, every employee can take one day's paid leave for voluntary work to support a cause of their choice; this could be going to a local school, spending a day with our Charity of the Year or supporting any other charitable event/cause they choose. Across our 650 team members, 5,112 hours of action can be utilised every year.

To continue to support the local communities of our Service Centre network, we endeavour to ensure local people are given opportunities to fill vacancies in our Service Centres. We also support the long-term unemployed to help gain back confidence by offering: mock interview days, CV advice and work experience. We also provide career days for local schools and universities and are pleased to offer Apprenticeship and Graduate schemes throughout the UK.

In addition to our chosen charity, Mates in Mind, team members commit to raising funds and helping charities, businesses and councils within our local Service Centre areas. We also support our local communities in times of need and in recent months have been able to support various local emergencies; e.g. supporting communities impacted by coronavirus by donating much needed PPE supplies.



Macmillan  
Coffee Morning



Donating Xmas presents  
to Rays of Sunshine



World Food Day



Greenham Midlands Christmas  
Charity Donation

# 5,112

hours of  
volunteering  
potential



The Skanska  
PPE Forum



Teaching a local primary  
school the importance of PPE

# Personal Support

Our employees have access to several benefits to support mental, physical and financial wellbeing.

The Employee Assistance Programme ensures our employees always have support available for their mental health and wellbeing, whether it's about personal, work, relationship or family matters, daily living or life events.



Neyber is a free financial education and support service. Employees have access to affordable loans, which can be repaid straight from a team member's salary for better financial wellbeing.

All employees have access to Hapi Benefits which gives them access to discounts from hundreds of retailers and tracks their savings.



## Employee Benefits

We offer a range of enhanced benefits to our employees including:

- Increased Maternity/Paternity
- Childcare vouchers/tax-free childcare
- Personal Pension Plan
- Extra holiday purchase scheme
- Discounted share scheme
- 1 day's annual leave to volunteer
- Flexible working
- Regular staff surveys and localised forums

# Professional Development



As well as access to the latest sustainability news, as members of the Supply Chain Sustainability School we can utilise a wealth of online training resources.

The digital library contains thousands of courses with key topics including, Energy & Carbon, Air Quality, Fairness, Inclusion & Respect, Social Value and Waste & Resource Efficiency.

With sustainability as our driving force, we actively learn from the school's resources to ensure the actions we take reflect our devotion to the environment.

**1000+** courses are available through Yelp and the Sustainability School

Planet

People

Sustainable Solutions



Yelp is an online training portal where employees have access to thousands of online courses. They can develop their talent professionally and personally without the need to travel to training centres. Courses available vary from corporate responsibility to maths, management and sales skills.



# Professional Development

## High Potential Programme

This course is designed to help support people within the business in becoming successful future managers, teaching them all the necessary skills and undertaking workshops with existing managers from within the business. This allows employees to have a real hands-on approach that will benefit them in their future role and ultimately go towards the success of their managerial style.



**Ben Pattenden**

*“I was delighted to be selected to join The High Potential Programme back in 2019 and it has been a really insightful journey. We’ve undertaken a number of courses and workshops designed to develop our skills, competency and thinking. We were given some great exposure to different aspects of our business and wider Bunzl plc, with key presentations and workshops led by a variety of talented people within our business. It was also great to go through the programme with a fantastic group of colleagues from different roles within our Cleaning and Safety Divisions. We supported each other throughout the programme and have now developed some strong working relationships that we can harness moving forward.”*



**Gemma Spooner**

*“Working with a talented group of individuals this course was a great experience. It opened doors for me, giving me the opportunity to become the Customer Service Manager at Midlands Service Centre. I have learnt a lot about behaviours, leadership and communication; as well as an insight into Bunzl - developing my commercial awareness. I am proud to say I was part of the Bunzl values project and am also a Culture Club Champion.”*

# Diversity & Inclusion



## Inspiring Women in Bunzl

Bunzl Plc has recently launched 'Inspiring Women in Bunzl' (IWIB), which aims to be the catalyst for Bunzl to lead the way in creating a supportive and empowering culture for women to achieve their goals. IWIB has fostered a network of women, identified as having the potential to advance into leadership roles, and is focused on nurturing a pipeline of confident and talented women who can progress their careers alongside their male colleagues. Every member of the group has worked hard to engage the leaders of their operating companies and we have already seen an increase in the proportion of director roles held by women.

In 2017, 11% of employees at senior management level were female. By 2019, this had increased to 14%. In 2020, Bunzl Plc intend to broaden the networks for women in Bunzl by introducing regional IWIB groups and provide focused development interventions for high potential women.



### Carolyn Ziha

*"I saw joining the IWIB group as an incredible positive step within my Bunzl career. I feel proud and fortunate to work for a business that has identified with the fact that there are less women within senior roles and is actively addressing this by providing a programme to develop and encourage women to achieve their potential."*



# Diversity & Inclusion



## Inspiring Ethnicity in Bunzl

It is vitally important that everyone in Bunzl knows that racism, prejudice, or any form of discrimination will not be tolerated, and the wellbeing, health and safety of our people remains our top priority.

We want to play our part and fully support in helping to build towards a better, safer, and more equitable future for all. To ensure we encourage and support a greater focus on diversity and inclusion in our company, Bunzl has created a group to focus on ethnicity.

Bringing together a core team of Bunzl colleagues from diverse backgrounds, the Group will work to build a robust approach to diversity and inclusion across Bunzl UK & Ireland. The Group will be looking to understand how and where we can affect change for the better and hope to initiate a meaningful transformation in the business.

As one of the first moves towards forming a more fair and inclusive business, all leadership teams and managers will have completed unconscious bias training during 2020. This supports our senior colleagues in how to recognise and avoid unconscious bias and enable them to make more fair, balanced and better decisions.



## Jarn Gill

*“Diversity in all forms, be that gender, experience or ethnicity is critical in providing differing views and opinions. The world is changing, and we must keep our standards high and be a proactive company on topics like gender and ethnicity.”*

*“Having diverse people in our organisation helps our customers experience when they engage with our business and helps us perform better, which is critical to the ongoing of success of Bunzl.”*

# SUSTAINABLE SOLUTIONS



# Carbon Offsetting



At Greenham, we have decided to lead the way for Sustainability through Safety by choosing to offset our 2020 Scope 1 & 2 emissions. We have supported accredited offsetting projects that work to reduce deforestation in the Portel-Pará municipality of Brazil and fund the planting of **2,101** native broadleaf trees in the UK.

We work with customers to consolidate their deliveries and reduce their Scope 3 emissions. By monitoring our monthly environmental impact data, we know our CO<sub>2</sub><sup>e</sup> emissions per delivery and we can use customers' ordering profiles to project their carbon emissions with us. We can then work with our customers to show how small changes can result in big reductions in carbon emissions. With our customers' support, we can reduce our carbon footprint in 2021.

Our long term goal is to reduce our Scope 1 & 2 emissions and account for business areas difficult to decarbonise. At Greenham, we will offset the emissions associated with customer deliveries when they commit to an overall carbon reduction plan with us.

**2,101** tonnes of CO<sub>2</sub><sup>e</sup> offset  
with Carbon Footprint

## The Portel-Pará Reduced Deforestation Project

The project area is part of the Amazon, the largest remaining rainforest on our planet. The Amazon is known for its amazing biodiversity; containing 10% of all species. The rainforest is home to some endangered species that rely on it for their survival.

The Project, verified through VERRA's Verified Carbon Standard, reduces greenhouse gas emissions by stopping deforestation. The project assures the continuation of ongoing activities for forest protection plus the following actions.

- Qualification of the local community to engage in the activities related to forest stewardship;
- Long-term protection of the project area and opposition to invasion by land grabbers;
- Improvement in local security through project monitoring and sharing of documentation;
- Organisation of forest fire brigades;
- Creation of incentives to recover degraded areas surrounding the property;
- Conduction of a feasibility study to set up a small plant for processing non-wood products and organising a technical forestry school in the municipality of Colniza.

In addition to regular monitoring by satellite images of the project area, there is a team stationed within the property, which conducts on-site surveillance of deforestation within and on the borders of the project area, to ensure the maintenance and preservation of the forest.

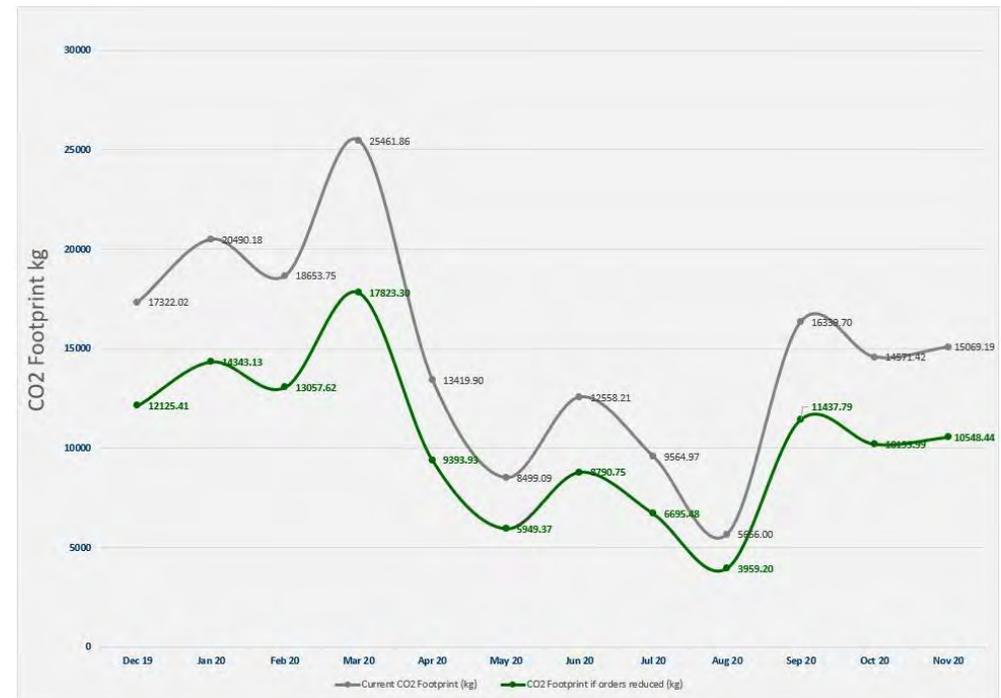
# Carbon Offsetting



## Collaborating for Carbon Emissions Reduction

We are now able to offer our customers the opportunity to participate in a Carbon Offsetting Service to offset the emissions associated with their deliveries through verified schemes in partnership with our Carbon Footprint Delivery Calculator. This makes the deliveries from our Service Centres to their sites carbon neutral in an effort to improve the efficiency of our service and support our customers' sustainability strategies. Using our CO<sub>2</sub> Delivery Calculator, we can apportion our Scope 1 and 2 emissions to participating customers and forecast the impact of working together on our carbon footprint.

We already work with customers to encourage placing fewer large orders, rather than lots of small orders, which helps to reduce the emissions associated with fulfilling those orders from our Service Centres and our fleet. However, the Carbon Offsetting Service enables us to improve our operational efficiency, reducing our Scope 1 and 2 emissions, and account for emissions we are currently unable to remove by conditionally offsetting customer delivery emissions following a commitment to create smart ordering profiles and require fewer deliveries.



# Sustainable Products

At Bunzl Greenham, we understand that our customers have differing priorities. We are always on the lookout for new product innovations that will help us bring new solutions to environmental problems onto the market for all.

The biggest issues we currently face are plastics, waste, hazardous chemicals, water and responsible sourcing.

We consider it our responsibility to offer products that make sustainable cleaning solutions accessible.



Responsible  
Sourcing

Plastic  
Reduction

Water  
Saving

Waste  
Reduction

Non-hazardous  
Chemicals



# Plastic Reduction

We can help customers reduce the amount of plastic used across safety and cleaning products by supplying concentrated cleaning chemicals, refillable trigger-spray bottles and PPE products now supplied in plastic-free packaging.

Suppliers like Rockfall and Bollé are developing innovative new packaging solutions that both reduce the amount of paper and cardboard required and eliminate the use of plastic. We also have a number of products available that incorporate post-consumer recycled plastic, preventing such waste from reaching landfill, including Regatta's Honestly Made Softshell jackets, Rockfall safety boots, Leo Workwear's Ecoviz range, Mascot's sustainable alternative workwear and JSP's traffic management equipment.

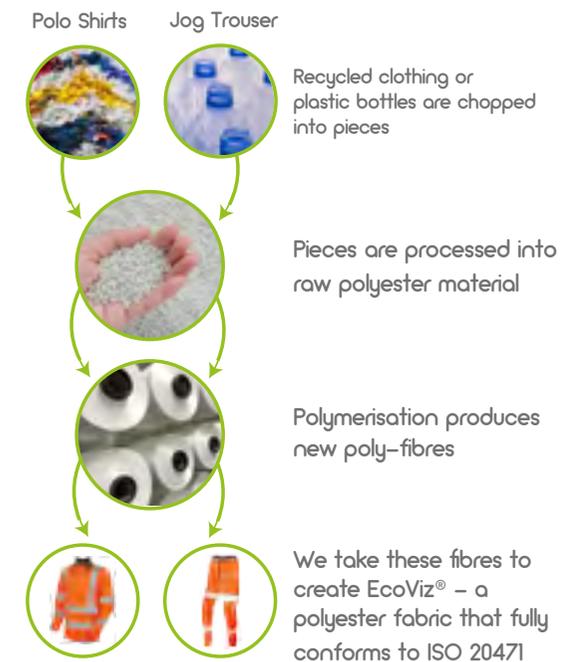
You can then reduce your waste through the purchase of fewer, larger bottles of soap or cleaning solutions rather than single-use hand pump bottles and ready-to-use (RTU) chemicals. We supply a range of super concentrate, soluble and bulk cleaning solutions that can easily be made ready-to-use through a refillable pump and trigger spray bottles.

Some resource savings you could make include;

Alternative	Equivalent	Plastic Saving
5 litre hand soap	10 x 500ml hand-pump bottles	0.4kg
5 litre RTU chemical	6.6 x 750ml trigger spray bottles	0.14kg
1 box soluble sachets	20 x 750ml trigger spray bottles	1.25kg
5 litre super concentrate	500 x 750ml trigger spray bottles	33kg



Compared to standard polyester, EcoViz® produces: **50% less emissions** and **50% less carbon dioxide**



# Waste Reduction

We can support customer waste management through our innovative Product Recycling service. By providing customers with suitable collection bags/bins, PPE that has reached the end of its useable life is collected to be shredded and reprocessed into refuse-derived-fuel. We are currently pursuing alternative routes for old PPE that will enable more waste to be reprocessed into new products.

A number of suppliers, such as Melba Swintex and Ecospill, are already taking steps to reduce production waste by putting offcut materials back into the production process. We aim to support the circular economy by trying to close the loop. 'Closed loop recycling' describes an environmentally friendly process in which a product is repeatedly recycled and repurposed into a new item. This means that these products will never be sent to landfill. After collection, they are transformed into new products and put back into consumer circulation – a so-called recycling 'loop'. The main benefits of this process are that high-quality materials remain in circulation and there is no need to extract valuable resources to make new products. We are exploring ways to collaborate with suppliers and customers willing to trial closed-loop supply and have raised our expectations of suppliers, requiring them to increase the recycled content in their product packaging.

We are always working with suppliers to find new methods and materials for packaging to enable you to reuse and recycle a larger proportion of your products at the end of their useful life. This includes the launch of our reusable trigger spray bottles that are made from 100% recycling material and able to be completely recycled.



# Catering Consumables

We have recently introduced our new range of sustainable catering equipment made from 100% recycled materials and are 100% recyclable. This range includes compostable tableware, wooden alternatives and premium r-PET glasses.

Our compostable tableware is made from 100% rapidly renewable and reclaimed resources. The base material for this range is a by-product of wheat and is certified gluten free.

The wooden cutlery is made from high grade birchwood and designed with soft, smooth edges making them suitable for food use. These products are biodegradable, specifically designed to disintegrate within months of disposal.

Our Premium r-PET Glasses are made from food safe, 100% post-consumer waste, such as water bottles, using carefully selected 100% recycled material to achieve a high quality product with excellent clarity. The material used is collected, sorted, cleaned and re-ground before being reprocessed, ensuring this valuable material has a second life away from landfill or our watercourses.

By selecting these products and disposing of them responsibly, you can ensure that your on-site catering is in line with your sustainability goals.



# Water Saving

We are pleased to be able to bring our customers supplies that help save water across their varying janitorial and safety needs.

We are working to bring more innovative products to the market that use less water in production and over their useful life. Uvex's earplug production process is now completely waterless, whilst Pulsar impregnate their recycled polyester hi-vis polo shirts with their Polygiene stay fresh technology to reduce the number of washes a garment requires over its lifetime.

Additionally, we supply super-concentrated chemicals and soluble cleaning tablets that reduce the amount of water locked up in the product until point-of-use. These products enable you to only use water when it is needed, keeping more of this precious resource available to those who need it.



# Responsible Sourcing

We carry out regular audits on our suppliers with the support of our dedicated Quality Assurance team. The audits include checks on employees' terms and conditions of work, customer service capabilities, hygiene management systems and their policies and practices on environmental issues. We also check our suppliers against our ISO 14001:2015 standard to include how they are working to reduce the amount of non-recyclable material in their products and packaging.

Our product options include FSC and PEFC accredited paper hygiene supplies, EU Ecolabel certified products, chemicals with responsibly sourced palm oil, materials accredited to the Global Recycled Standard, organic cotton and leather sourced from Leather Working Group gold rated tanneries. This means that the products can be used in the knowledge that they have been made from responsibly managed materials, ensuring these resources remain available to future generations.

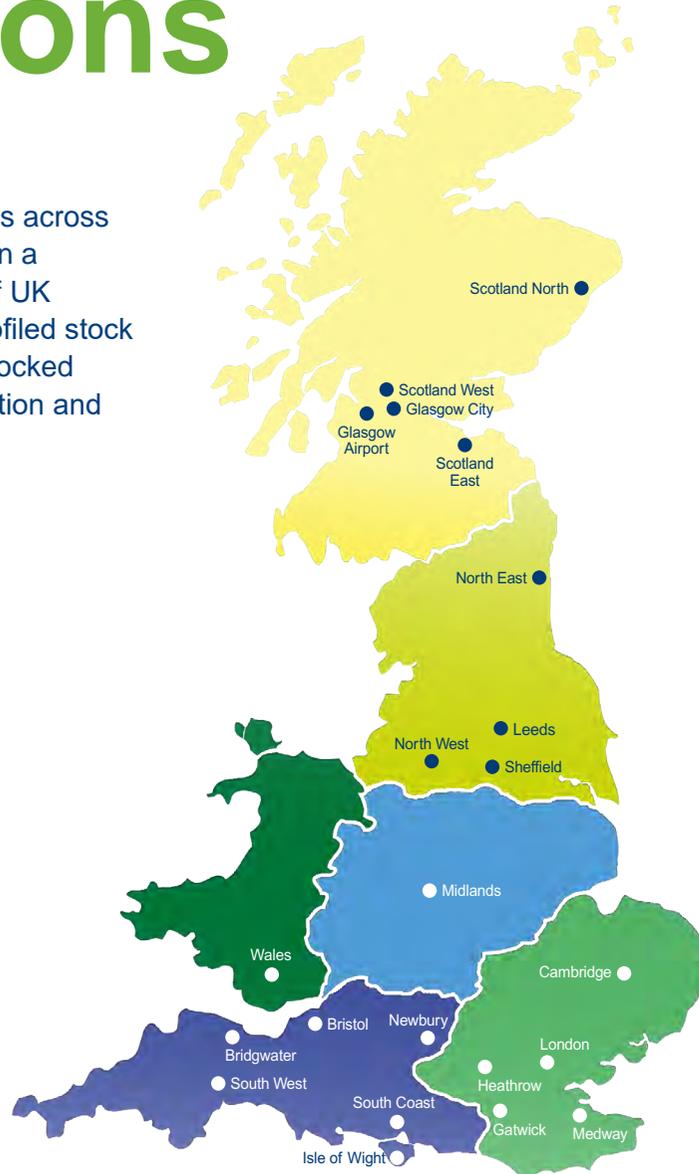
Going forward, we intend to work with our supply chain teams to set a sustainability standard that reflects material use, production and end-of-life for every product. This will improve our ability to guide our customers to make informed decisions about sustainable product purchases.



# Our Locations

Contact us at one of our **22** Service Centres across the UK

Our network of Service Centres across the UK mean that we are within a 60 minute drive time of 90% of UK postcodes. We hold locally profiled stock at each location, with a fully stocked Trade Shop and flexible collection and delivery options available.



Online  
[greenham.com](https://www.greenham.com)



Call Us  
0845 300 6672



Collect  
Trade shops are open  
**Monday to Friday**  
7am – 5pm

<b>Scotland</b>	<b>Scotland North</b>	Souterhead Road, Altens Industrial Estate, Aberdeen AB12 3LF	☎ 01224 896998 ✉ scotlandnorth@greenham.com
	<b>Scotland East</b>	33 Tennant Street, Leith, Edinburgh EH6 5NA	☎ 0131 555 0577 ✉ scotlandeast@greenham.com
	<b>Scotland West</b>	Block 5, Wilkie Road, Bothwell Park Industrial Estate, Uddingston, Glasgow G71 6NZ	☎ 01698 810761 ✉ scotlandwest@greenham.com
	<b>Glasgow City</b>	96 Hydepark Street, Glasgow G3 8BW	☎ 0141 225 0001 ✉ glasgowcity@greenham.com
<b>North of England</b>	<b>Glasgow Airport</b>	Unit 1 Imperial Park, West Avenue, Linwood, PA1 2FB	☎ 0141 887 4411 ✉ glasgowairport@greenham.com
	<b>North East</b>	Queensway South, Team Valley Trading Estate, Gateshead NE11 0SD	☎ 0191 482 1188 ✉ northeast@greenham.com
	<b>North West</b>	Chaddock Lane, Tyldesley, Manchester M29 7JT	☎ 01942 894031 ✉ northwest@greenham.com
	<b>Leeds</b>	2 Lockwood Way, Leeds LS11 5TQ	☎ 0113 270 3481 ✉ leeds@greenham.com
<b>Midlands</b>	<b>Sheffield</b>	7 Parkway Close, Parkway Industrial Estate, Sheffield S9 4WJ	☎ 0114 272 1084 ✉ sheffield@greenham.com
	<b>Midlands</b>	Empire Industrial Park, Brickyard Road, Aldridge, Walsall WS9 8JY	☎ 01922 458371 ✉ midlands@greenham.com
	<b>South East</b>	<b>London</b>	Unit E, Mowlem Industrial Estate, Leaside Road, Tottenham N17 0QJ
<b>Heathrow</b>		Taylor Woolf House, 671 London Road, Isleworth TW7 4EX	☎ 020 8560 4422 ✉ heathrow@greenham.com
<b>Gatwick</b>		Tinsley Lane North, Crawley RH10 9TP	☎ 01293 525955 ✉ gatwick@greenham.com
<b>South West</b>	<b>Medway</b>	Aylesford Commercial Park, New Hythe Lane, Aylesford ME20 7TN	☎ 01622 710772 ✉ medway@greenham.com
	<b>Cambridge</b>	Kilmaine Close, Kings Hedges Road, Cambridge CB4 2PH	☎ 01223 423422 ✉ cambridge@greenham.com
	<b>South West</b>	Kestrel Way, Sowton Industrial Estate, Exeter EX2 7LA	☎ 01392 271770 ✉ southwest@greenham.com
<b>Wales</b>	<b>Bristol</b>	Unit 7, Kings Park Avenue, Bristol BS2 0TZ	☎ 0117 971 4714 ✉ bristol@greenham.com
	<b>Bridgwater</b>	Kings Castle Business Park, The Drove, Boards Road, Bridgwater TA6 4AG	☎ 01278 456558 ✉ bridgwater@greenham.com
	<b>Newbury</b>	Bone Lane, Newbury RG14 5SH	☎ 01635 32800 ✉ newbury@greenham.com
	<b>South Coast</b>	Units 13-15 Central Trading Estate, Northam, Southampton SO14 5JP	☎ 023 8063 2424 ✉ southcoast@greenham.com
<b>Isle of Wight</b>	<b>Isle of Wight</b>	6 Mariners Way, Somerton Industrial Estate, Cowes PO31 8PD	☎ 01983 293969 ✉ iow@greenham.com
	<b>Wales</b>	Units A1/A2 Gellihirion Industrial Estate, Pontypridd, Mid Glamorgan CF37 5SX	☎ 01443 843011 ✉ wales@greenham.com

# Sustainability Advisor



You are invited to contact us with your enquiry or comments. Please liaise with our Sustainability Advisor, Anna McArdle.

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