WE SET THE BAR HIGH, ITS PART OF WHO WE ARE
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IT SIMPLY ISN’T ENOUGH TO BE ‘GREEN’ THESE DAYS…
MISSION STATEMENT FROM OUR MANAGING DIRECTOR

As part of Bunzl plc, a FTSE 100 Company, we have an overarching corporate responsibility towards the economic, environmental and social wellbeing of our customers, suppliers, employees and the communities in which we operate.

We set the bar high, it’s part of who we are and we recognise that one of the most important aspects of our service to our customers is to ensure that our product quality is of the highest order, that they fully comply with and exceed recognised Industry Standards and that through ongoing innovation and continuous development, we ensure that we are always ahead of the game in keeping our customers safe at work.

Dale Stokes
MANAGING DIRECTOR
GREENHAM QUALITY & PRODUCT ASSURANCE

ETHICAL TRADING STANDARDS

“Each Business Area is responsible for ensuring that all those affected by their supply chain are producing Goods & Services which adequately meet internationally recognised minimum requirements for Worker Welfare & Conditions of Employment. The minimum requirements are those defined by the “International Fair Labour Organisation” or based upon the “Ethical Trading Initiative” or both dependent upon the business jurisdiction.”

– Extract from Bunzl Greenham Ethical Trading Policy.

MODERN SLAVERY STATEMENT

Bunzl is wholly committed to respecting across both our own operations and our supply chain. We also take appropriate action to ensure that all our employees understand our policy of eliminating forced labour, child labour and human trafficking and aim to ensure that our suppliers apply this standard within their operations and their own supply chains.

Full details can be found at http://www.bunzl.com/responsibility/strategy-and-governancemodern-slavery-statement.aspx

SUSTAINABILITY

We recognise that it simply isn’t enough to be ‘Green’ these days. It’s about:

a) Socially & ethically responsible purchasing
b) Minimising environmental impact through the supply chain
c) Delivering economically sound solutions
d) Good business practice

Sustainable procurement is good procurement practice as represented by the UK Government’s “Flexible Framework” model, “BS 8903:2010 Principles & Framework for Procuring Sustainably” and a rigorous audit by a recognised independent body linked to these two models. We have already embarked upon this ongoing process.
WE ADHERE TO A STRICT SET OF CRITERIA THAT ENSURES THE RELEVANT PRODUCTS WE SELL ARE GENUINE AND FIT FOR PURPOSE
BSIF REGISTERED SAFETY SUPPLIER SCHEME

As active Members of the Scheme, we are required to adhere to a strict set of criteria that ensures the relevant products we sell are genuine and fit for purpose, that they meet the EC Type Test of the PPE Regulation requirements, are fully certificated by a recognised EC Notified Body, are safe & innocuous and are CE-marked.

The BSIF regularly & rigorously audit members of the scheme to ensure absolute compliance with the schemes’ strict & uncompromising requirements.

BSIF WORKING GROUP ON COUNTERFEIT & ILLEGAL GOODS

We are also active members of the BSIF Working Group that investigates the prolific incidences of counterfeit & illegal PPE products that are imported into the UK.

This working group attempts to eradicate this heinous and dangerous practice by unscrupulous traders and are strongly supported in this activity by the HSE & Trading Standards.
WE ARE OBSESSED WITH SAFETY AND BEEN DEEPLY PASSIONATE ABOUT THE QUALITY AND PERFORMANCE OF OUR PRODUCTS
Our Product Control & Quality Assurance Processes

This is by no means a new initiative. Since the Greenham family launched in the 1920’s we have been obsessed with safety and deeply passionate about the Quality, Performance & Safety of our Products. Over time the Quality Management and Control system has metamorphosed into a highly sophisticated, multi-step process that encapsulates the entire length of the supply chain from original concept through product design and factory approval to in process inspection and final UK Quality Control vetting upon arrival in our QA Centre.

We focus on “prevention rather than cure” by carrying out the majority of our QA/QC inspections as close to the manufacturing process as possible in order to minimise our Carbon Footprint. It is pointless & very environmentally ‘expensive’ to ship container loads of PPE product from the Far East to the UK only to find that, upon inspection & testing, the products do not conform to standard. They would then need to be returned to the original source for upgrade, rework or rejection, with the entire logistic & inspection process to be repeated.
Our Quality Management System incorporates processes that apply to both our branded suppliers and our own exclusive brands from Patented Brand Pure Manufacturers, through Quasi Manufacturers (factors) to specialist manufacturing facilities commissioned under license to produce our exclusive brands and controlled by our own people within the Bunzl global PPE family.

We have a unique Bunzl owned Quality & Product Assurance facility, complete with internal testing facilities, based in Shanghai, who employ highly experienced EN ISO 9000 fully accredited auditors who operate under our instructions to manage, supervise & approve our suppliers through the selection, approval, manufacturing & inspection processes.

As a final filter, all our incoming products from overseas are managed by highly experienced Import & Logistics specialists. Our National Distribution Centre in Swansea is home to our state of the art QA Centre that holds original production design samples, detailed specification documents and equipment for verifying that all incoming product is compliant, fit for purpose and of merchantable quality.
We are dedicated to a policy which ensures that our goods & services at all times meet the quality & reliability requirements demanded by our customers as well as any statutory & regulatory requirements.

To fulfil this policy, we have established an effective quality management system, structured to the requirements of EN ISO 9001:2008 and SA 8000 which is policed internally by fully qualified audit managers on a continuous basis and externally accredited and certificated by an independent approved body, currently NQA.
PRODUCT DESIGN

Each product group is managed by an experienced Category Manager within the Purchasing Department, each of whom have a wealth of industry & product knowledge in their chosen field. In addition to buying in approved product from branded suppliers, they are also charged with an innovative approach to the creation & development of Exclusive Brand products, their design, testing, approval and EC Type Test certification where necessary through our technical support department.

SUPPLIER SELECTION, EVALUATION & APPROVAL

EC Based Suppliers:
We maintain a preferred supplier list of EC-based suppliers which is constantly updated through a detailed supplier questionnaire, information from regular contact meetings with supplier principals and detailed feedback on supplier performance & response through our Service Centre network.

This process is carried out on an annual basis and the performance of these suppliers is monitored through a scoring system which highlights progress or regression in the required disciplines which are addressed and discussed at Annual Supplier reviews. Each returned supplier questionnaire contains a requirement for suppliers of PPE to complete and sign a declaration that they hold a current & valid EC Type Test certificate for all products supplied.

Overseas Manufacturing Suppliers:
We use the facilities of a wholly owned Bunzl Global Sourcing & QA/QC Asia organisation based in Shanghai, to provide a complete and exhaustive supplier selection, evaluation & approval service for all overseas suppliers who we select as candidates for our preferred supplier list. These services include a full & comprehensive factory audit prior to any supply contract being issued and are carried out by fully EN ISO 9001:2008 qualified & accredited auditors/inspectors.
SUPPLIER PRE-INSPECTION PROCESS CHECKS:

- Pre-inspection requirement for the factory to provide a fully completed Social Accountability Self Assessment Questionnaire which scores all aspects of Ethical Practices within that facility and without which we do not even begin the accreditation process!
- Factory History, Customer References & Financials
- Formal Accreditations, i.e. EN ISO9001:2008, EN ISO 14001 & SA 8000 as a minimum
- Plant & Maintenance Facilities
- Quality Control Systems
- Raw Material, Component & Accessories Inspection
- In Process Quality Control
- Final Inspection Procedures
- Packaging
- Non Conforming Materials
- Communication & Document Control
- Sharp Tools Control (e.g. Needle Policy)
- Measurement Equipment Control & Calibration
- Environmental Impact

Note: Any factory whose initial assessment does not achieve a 70% score taking all the above into account would NOT be considered suitable as a supplier for Bunzl Group Companies including Greenham.
PRODUCT APPROVAL & EC TYPE TEST CERTIFICATION:

All product approvals and EC Type Test certifications are managed by our Technical Support Department who hold all specification sheets, EC Type Test certificates, technical files and associated data, declarations of product conformity and control their issue & validity as appropriate. All Exclusive Brand products are submitted through and managed by technical support to the relevant notified bodies for EC Type Test & Certification and are monitored closely throughout this process.

Bulk Manufacturing & In Production Inspection:

In addition to supplier selection, evaluation & approval, Bunzl Trading Shanghai Limited have the ability & expertise to manage our manufacturing suppliers throughout the bulk production process which includes:
- In production inspection & testing
- Pre-shipment inspection
- In-house testing at their fully equipped laboratory
- Where necessary to arrange additional or alternative testing at a fully accredited independent test house

USE OF EXTERNAL SPECIALISTS:

The majority of our Exclusive Brand PPE is EC Type Tested & Certificated at SATRA, Notified Body No. 0321, of which organisation we are Gold members which gives us the benefit of full access to their Specialist Category Managers, most of whom sit on European PPE product committees & working groups and filter down important detail of changes & developments within their chosen discipline.

This enables us prepare well in advance for specification changes and to inform our customers of impending changes in safety product legislation in the early stages and allows better use of forward planning in their PPE portfolio.

We also have excellent working relationships with other major UK & international notified bodies such as WYMTS, BTTG (Shirley Institute), Inspec, Intertek, CTC & SGS to name but a few.

THE FINAL FILTER:

As a final filter, we maintain a Quality Assurance Centre facility at our National Distribution Centre that holds original production design samples, detailed specification documents and test equipment for verifying that all incoming product is compliant, fit-for-purpose and of merchantable quality before being released into our Service Centre network for distribution to our valued customers.
SUPPORT CENTRE AND CENTRAL ACCOUNTS

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